



Share My Account (Proxy)

My Health Connection (MHC) Share My Account Service

My Health Connection's (MHC) Adult and Child Share My Account service allows a person designated by the MHC account holder to log into the account holder's MHC account to access his or her health information. MHC's Adult and Child Share My Account service can also be used by legal guardians or caregivers with Durable Power of Attorney for Healthcare of dependent adults and children to access portions of the medical record.

Adult Access

MHC's adult access allows a person designated by you to log into their account to access your health information. This service can also be used by legal guardians or caregivers with Durable Power of Attorney for Healthcare of dependent adults to access portions of your medical record.

If you have an MHC account, you can request this access electronically. Log into your account and navigate to "Tools" and select "Request Account Access". You can also complete the [My Health Connection Adult Authorization Form](#) and mail it to the address listed on the form.

Child Access

MHC's child access can be used by parents or legal guardians with Durable Power of Attorney for Healthcare of dependent children to access portions of the child's medical record. Access is unrestricted for patients under the age of 14. Patients aged 14 to 18 may have the legal right to consent to certain types of medical treatment themselves, without the necessity of parental or guardian consent. While parents and legal guardians will always have the right to request copies of complete medical records for their children as permitted by law, UCHealth respects the rights of these young patients to confidentiality regarding their medical care.

If you have a MHC account, you can request this access electronically. Navigate to "Tools" and select "Request Account Access". You can also complete the [My Health Connection Child Proxy Access Request Form](#) and mail it to the address listed on the form.

Important Notes

Adult Sharing service is automatically deactivated after 10 years. If the person who granted you access wishes to allow you to maintain access, they will need to complete the MHC Adult Sharing authorization form and submit it for approval.

Child Sharing service is automatically deactivated on the eve prior to the patient's 18th birthday. If a dependent wishes to provide access to their parent, they will need to complete the MHC Adult Sharing authorization form.

What information will the person with whom I shared my account see?

The chart below outlines specific information a proxy will see dependent on the patient's age.

	Parent Access to Child's Chart		Diminished Capacity	Adult Access to Adult Chart
	Patient < 14yrs	Patient between 14yrs – 18yrs	Of Any Age	
Message Provider	✓	✓	✓	✓
Refill Requests	✓		✓	✓
View Future & Past Appointments	✓		✓	✓
Appointment Request	✓		✓	✓
Test Results	✓		✓	✓
Appointment Request	✓		✓	✓



Patient under the age of 14: Parent or legal guardian will have full access to all aspects of the child's MHC account, including appointments, medications, test results and more.

Patient between ages 14-18: Parent or legal guardian will have limited access to the child's MHC account. They will have the ability to message the child's provider(s), but they will not be able to view test results, appointments, etc. The 14-18 year old child may create their own account full access to their information.

Patient over the age of 18: Parent, legal guardian or Power of Attorney will have full access to all aspects of the patient's MHC account, including appointments, medications, test results and more.

Special needs: If a patient is 14 years of age or older, with special needs and unable to manage their own health care, the patient's parents/guardians are allowed to maintain full access to all aspects to the patient's MHC account. This arrangement should be discussed with your patient's care team.

Frequently Asked Questions – Child Access:

Q: How can I gain access to my family's medical information using My Health Connection?

A: Fill out the appropriate form and return the form to any of the Medical Records locations indicated. The form can be found on www.uchealth.org in the "Sharing My Health Connection Accounts" link.

Q: How will I know when the sharing access has been granted?

A: If you (the requestor) are a current MHC user you will receive a message in your MHC account when the access has been granted. If you're not a current MHC user, we will send you a letter by mail.

Q: I received a letter stating that sharing access has been granted. How do I see my family's information?

A: In order to view your family's information, you need to have an active My Health Connection account. The letter we sent you contains information on how to create your own account.

Once you have created your account, or if you already have an account, you can access your family's information by selecting the family members circle next to yours in the upper left hand corner.

Q: My Child is 14, why can I not see their entire chart?

A: Patients older than 14 and up to age 18 may have the legal right to consent to certain types of medical treatment themselves, without the necessity of parental or guardian consent. While parents and legal guardians will always have the right to request copies of complete medical records for their children as permitted by law, University of Colorado Health respects the rights of these young patients to confidentiality regarding their medical care.